



Due to Covid-19 Government Guidelines, Uniform Direct have taken steps to ensure that our customers and staff are safe at this unprecedented time.

Parents are encouraged, wherever possible, to order their uniform as early as possible, online and for delivery to home.

- Uniform Direct recommend that parents order online whenever possible
- Telephone advice is available regarding sizing if required
- A prepaid label is provided on request if incorrect size ordered, or child has a growth spurt before start of school.
- Free delivery on all orders over £25
- All internet returned items are steamed and isolated prior to resale

Our stores are reopening on 15th June.

Store Service

- We will have a socially distanced queue system outside the store.
- A member of staff will bring customers into store for one to one service
- One Parent with One child only please
- There will be NO changing room facilities or trying on or touching of garments
- Items will be collected for the customer –Please have a list of items and sizes ready including chest and waist sizes
- Customers items will be taken to the till area where there will be floor markings
- Card Payments only accepted
- Only items purchased in store can be exchanged instore and these will be steamed and isolated prior to resale

Uniform Direct and our staff are dedicated to assisting customers within these strict but safe guidelines to ensure that their purchasing experience is a happy one.

Due to the changing environment in the retail sector and for ordering school uniform, we recommend that all uniform is purchased as early as possible, stores will get busy and due to service restrictions queues will be inevitable.

Please order online wherever possible and as soon as possible.

Thank you

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